

Aafiya

My Aafiya App – USER GUIDE

Simplifying the Healthcare Journey

Mobile App Features



Overview



My Profile



Approval Status



Find a Provider

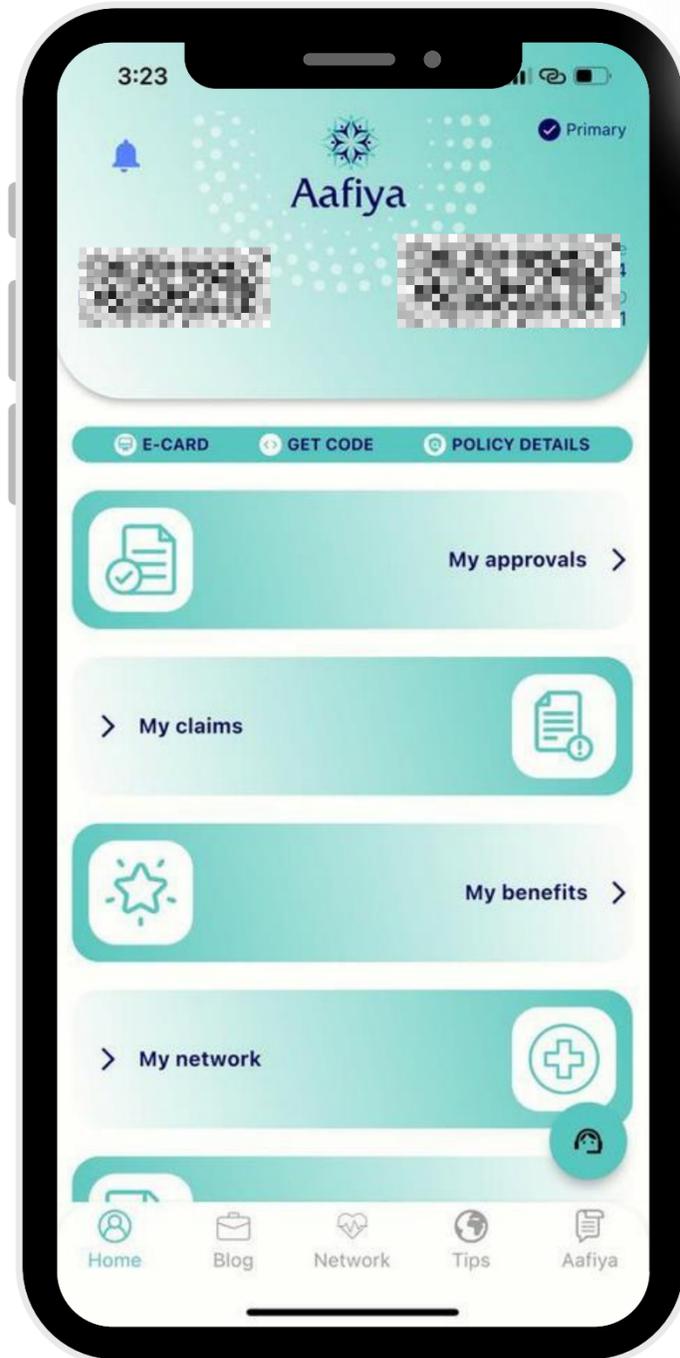


My Claims



My Family

Introduction



Welcome to MyAafiya App

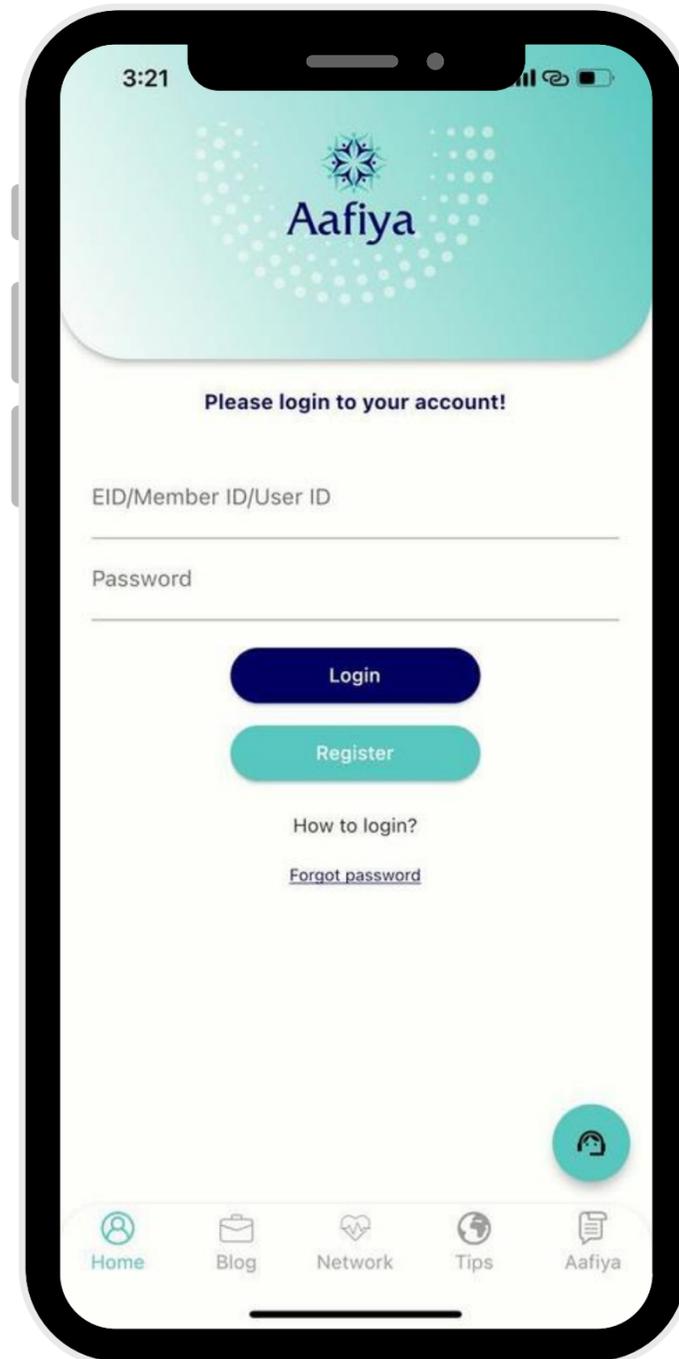


Track and manage your health insurance policies anywhere, anytime!

My Aafiya app is a unified platform that creates a one-stop-solution allowing members to simplify their needs - from managing the approvals to processing the claims.

Our app takes care of the customer experience, making it a seamless and multifunction health-care management process.

Getting Started



Registration made simple in 2 easy steps

Step 1:

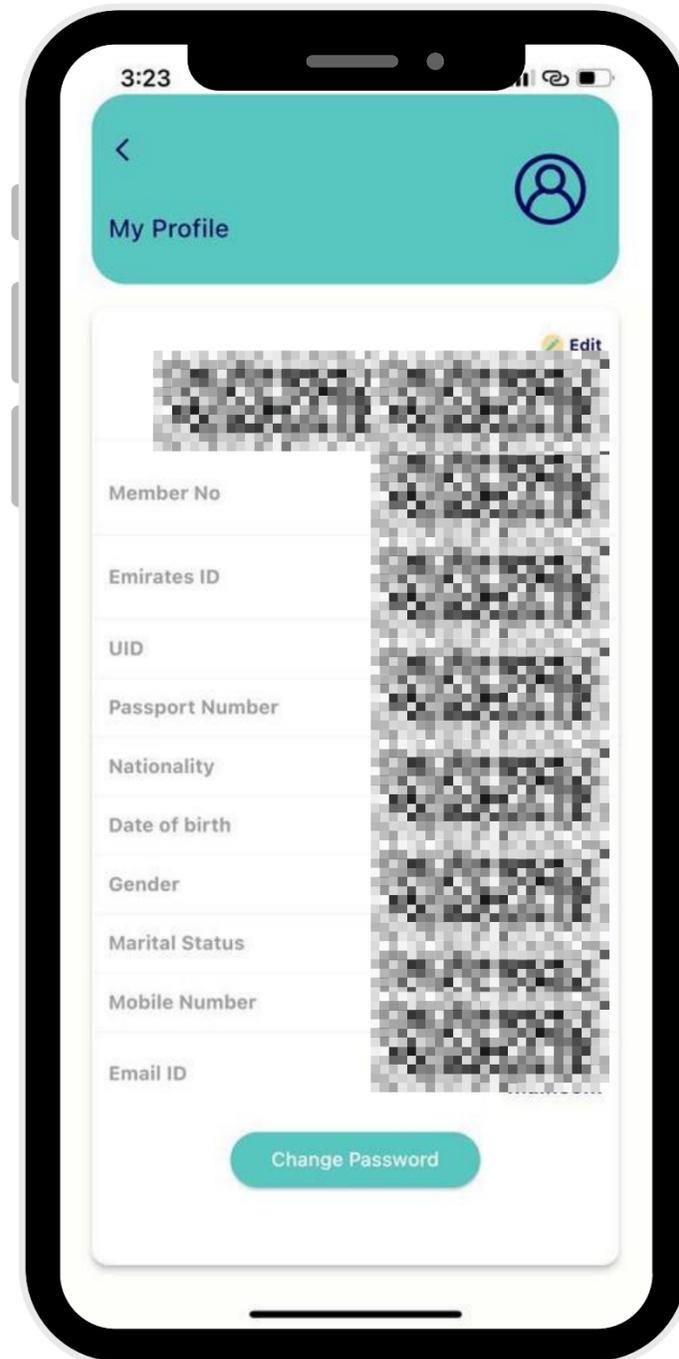
Enter your unique id (Aafiya member id or Emirates id) without using any hyphen(-)

Step 2:

Set a Complex Password.

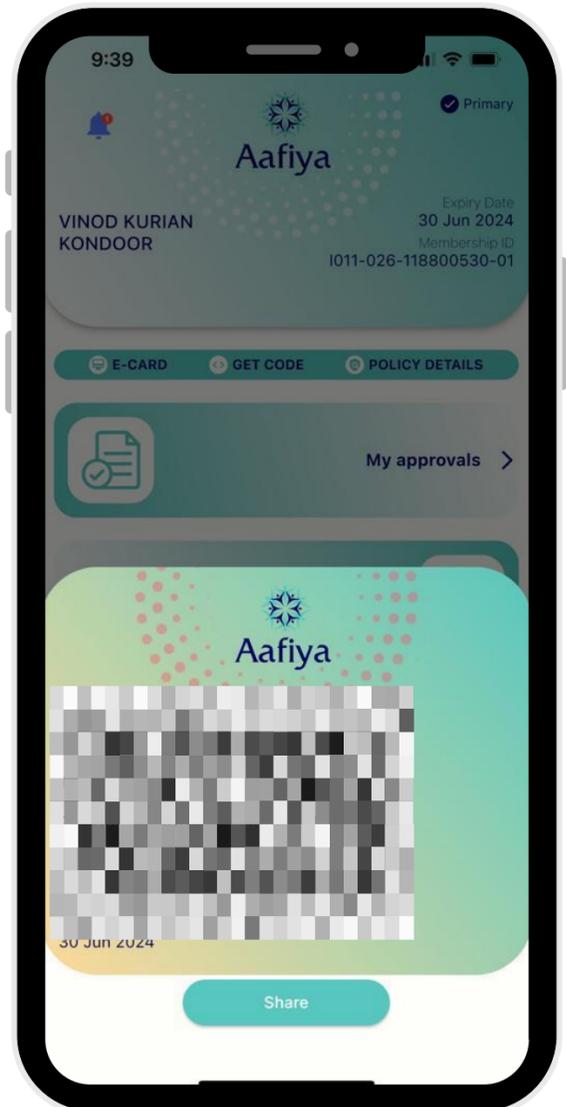
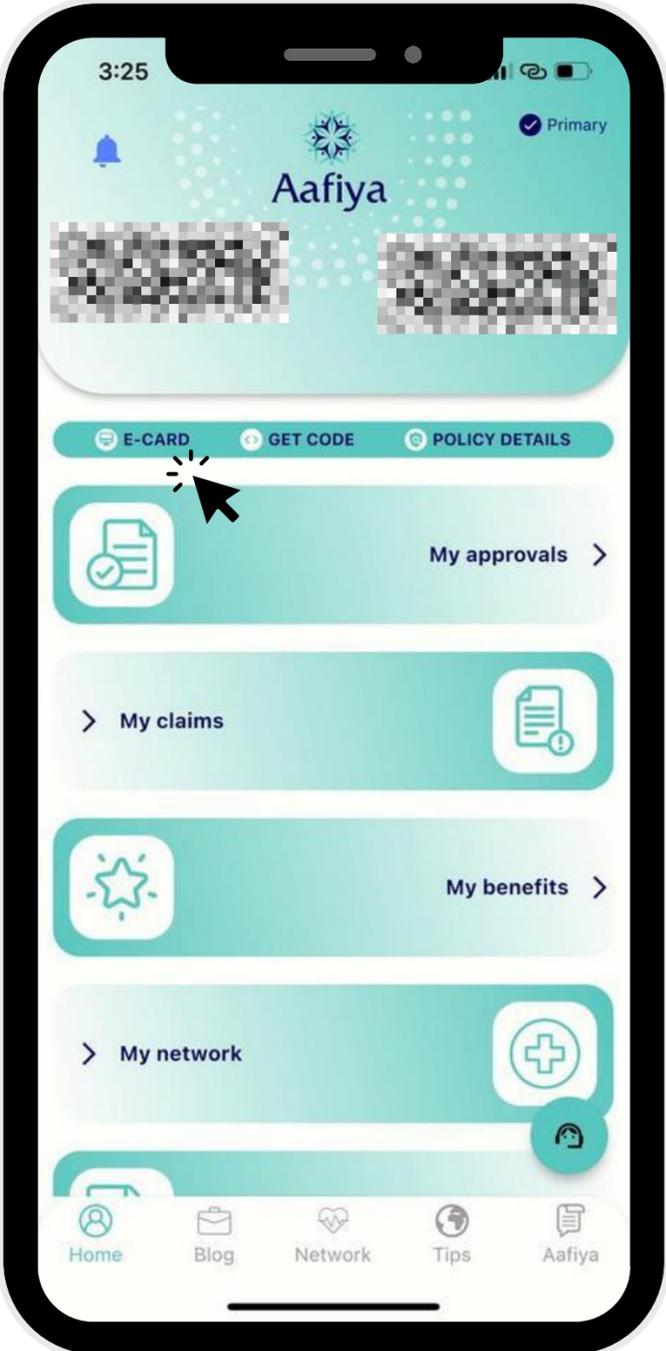
You are all set to get started

My Profile



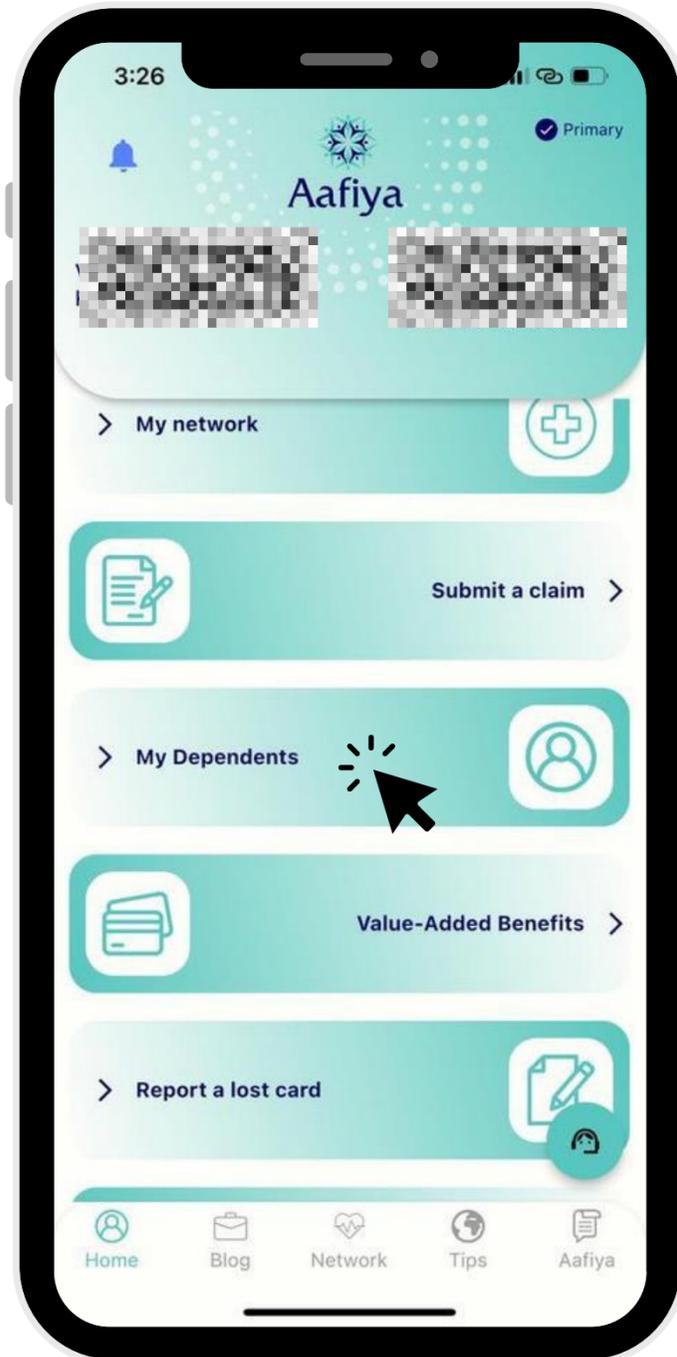
Click on **“Your Name”** to access your profile details.

E-card Facility



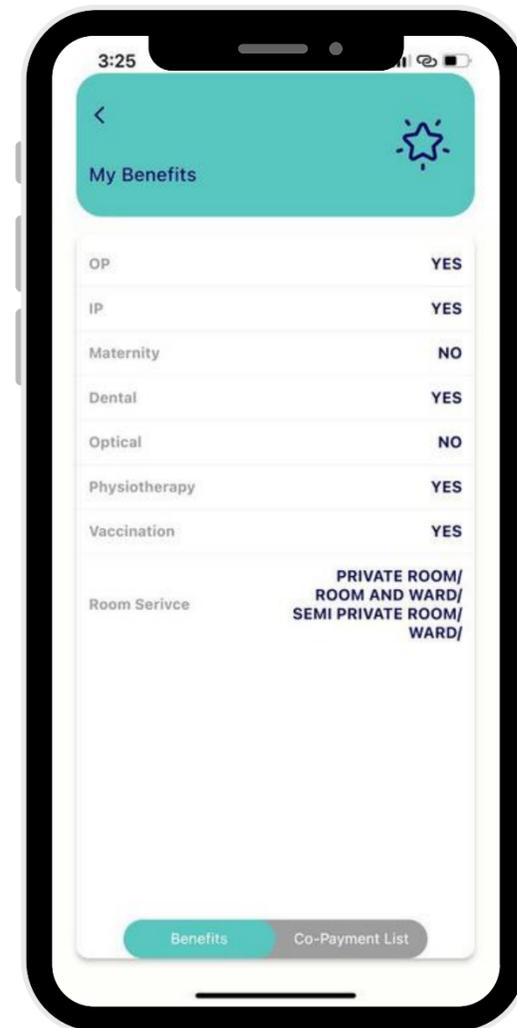
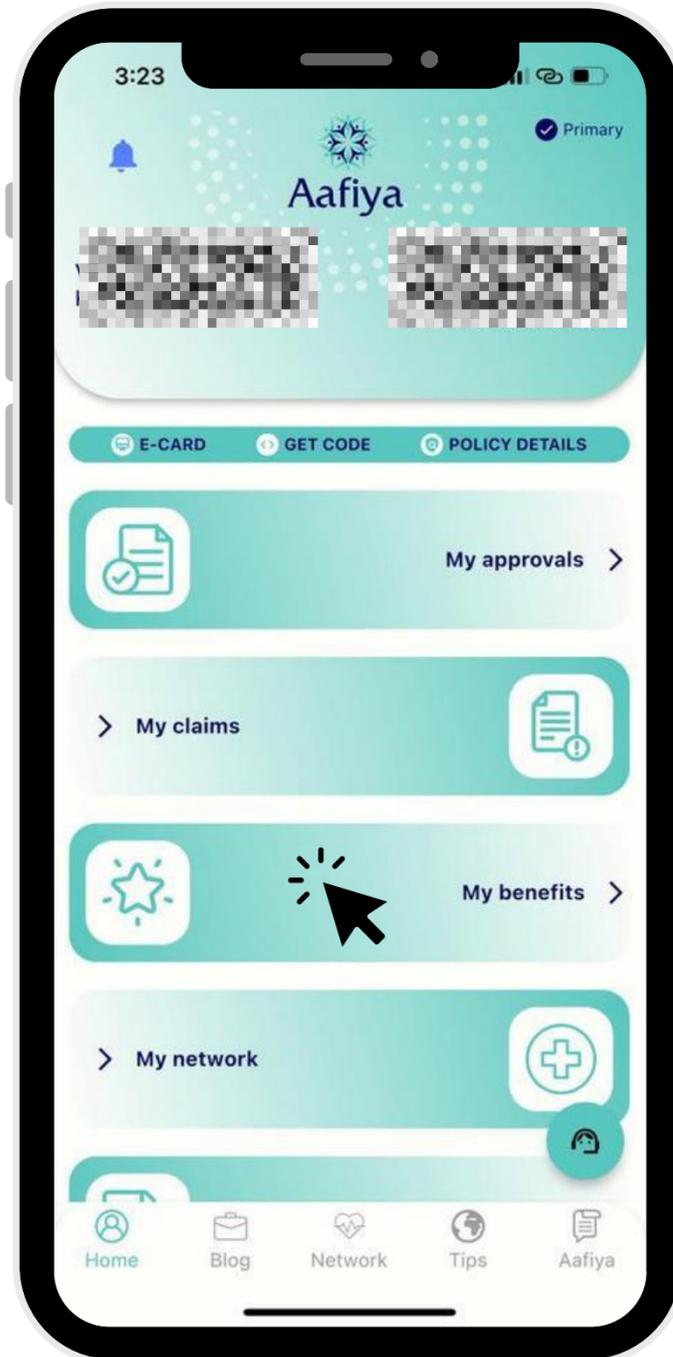
In case, you forget your physical Aafiya card, you have an option to show your e-card through Aafiya Mobile App.

My Family Details



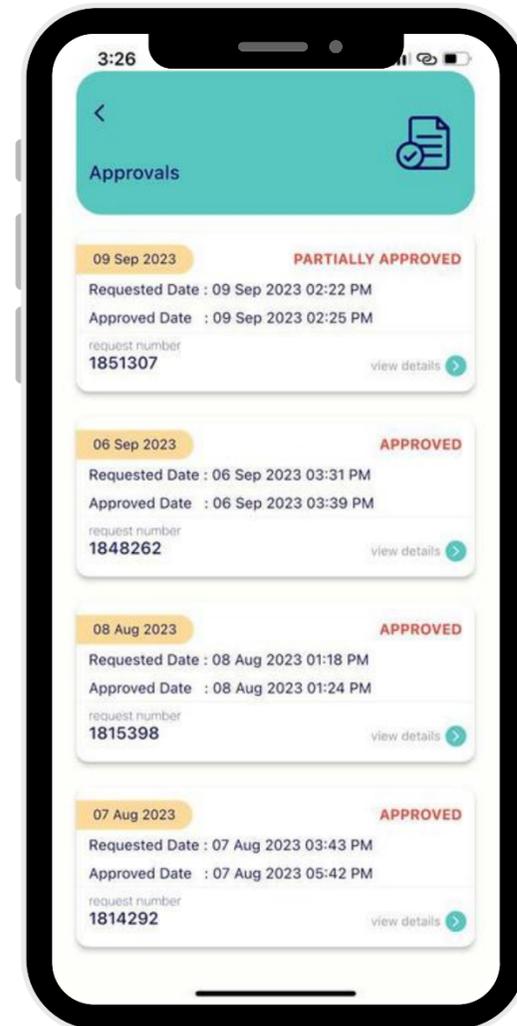
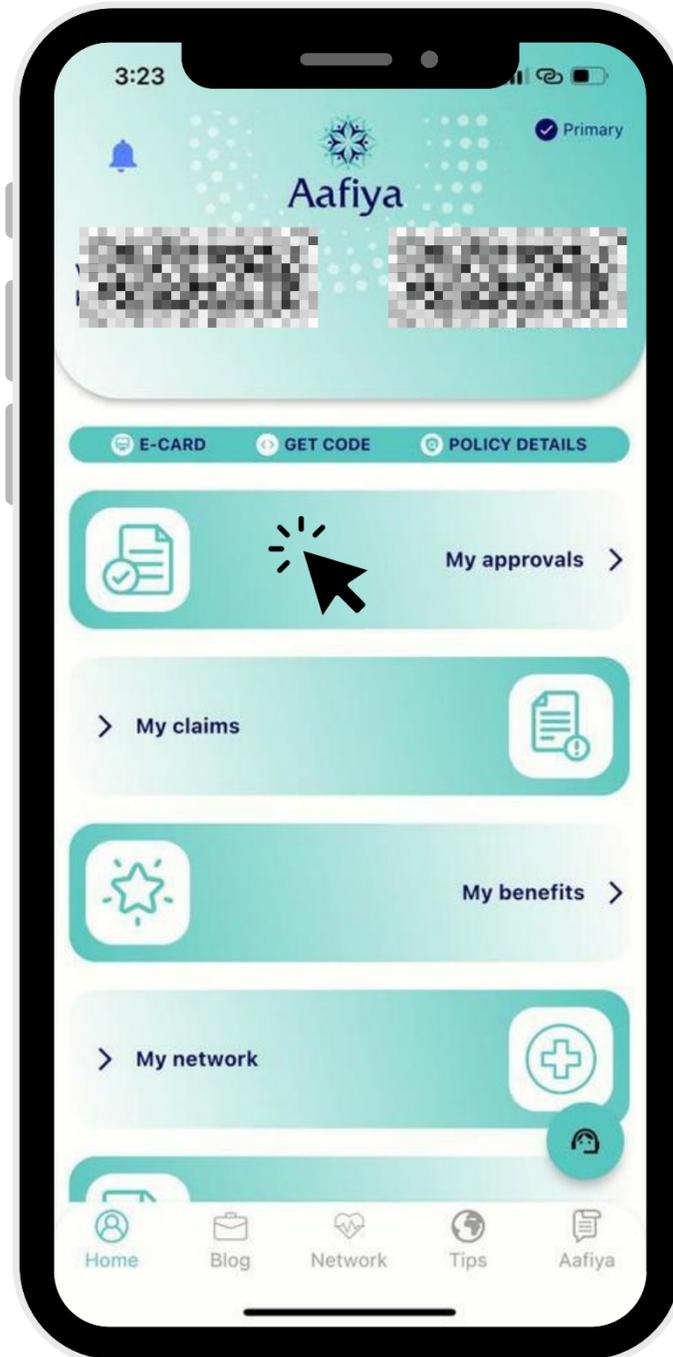
Check the policy details of your family members in just one click- **“My Dependents”**

My Benefits



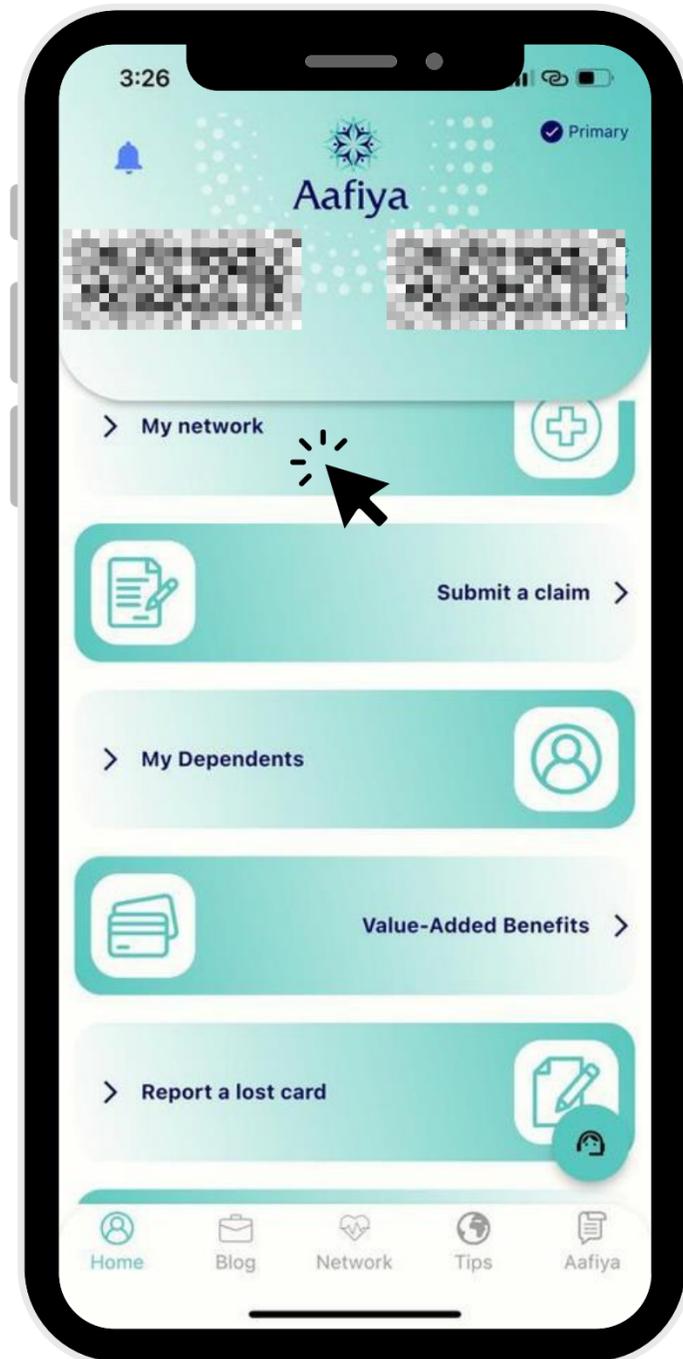
By clicking, **'My Benefits'** will get to see the overview of the basic benefits as well as the co-payment applicable.

See My Approvals



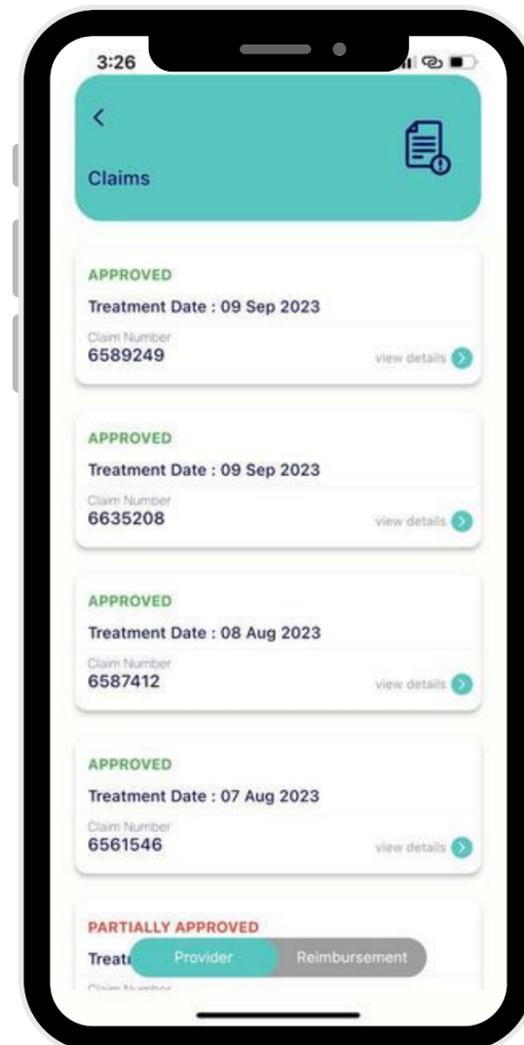
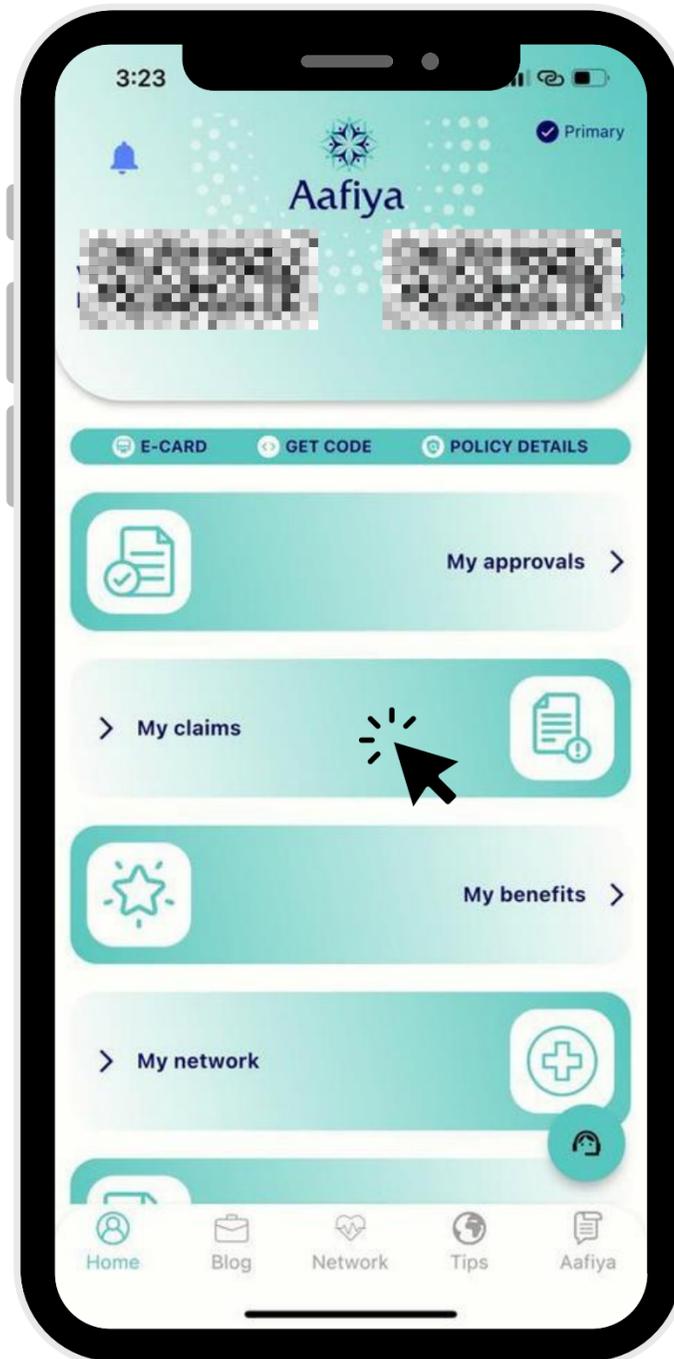
A real-time access where you can track and manage your requested services.

My Network



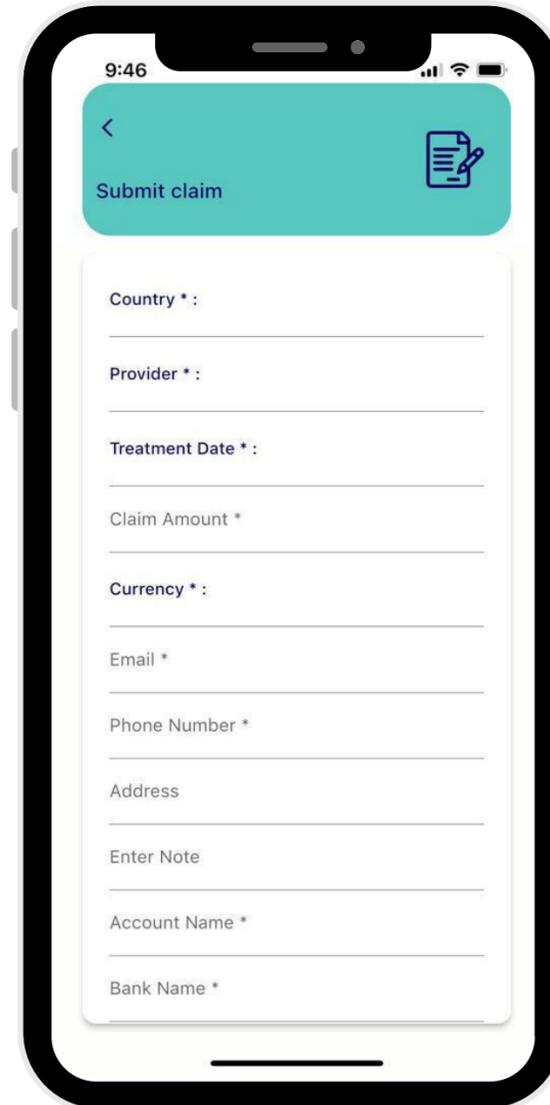
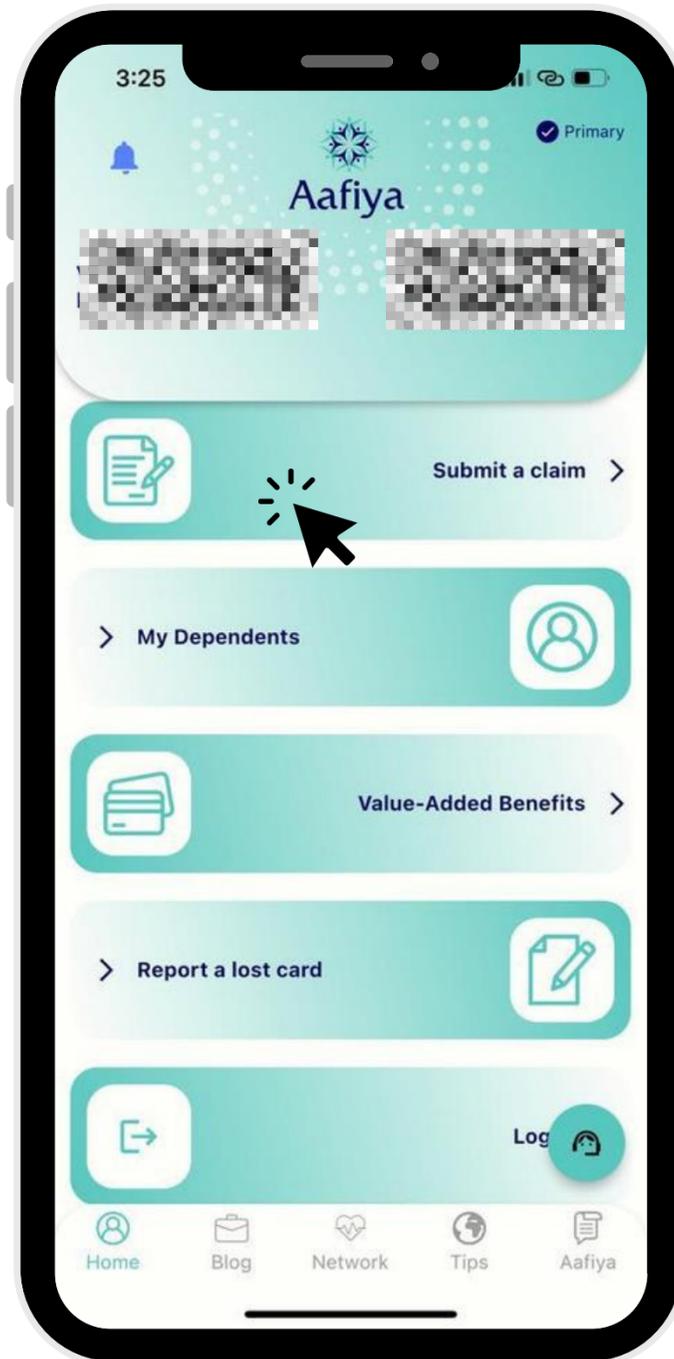
Find your desired Hospitals/Clinic by selecting **“My Network”** option. You can also customize your search as per provider type, city and area.

See My Claims



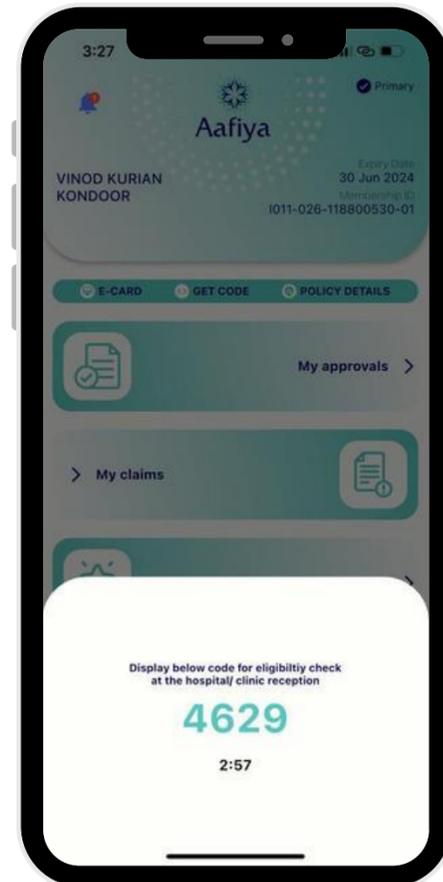
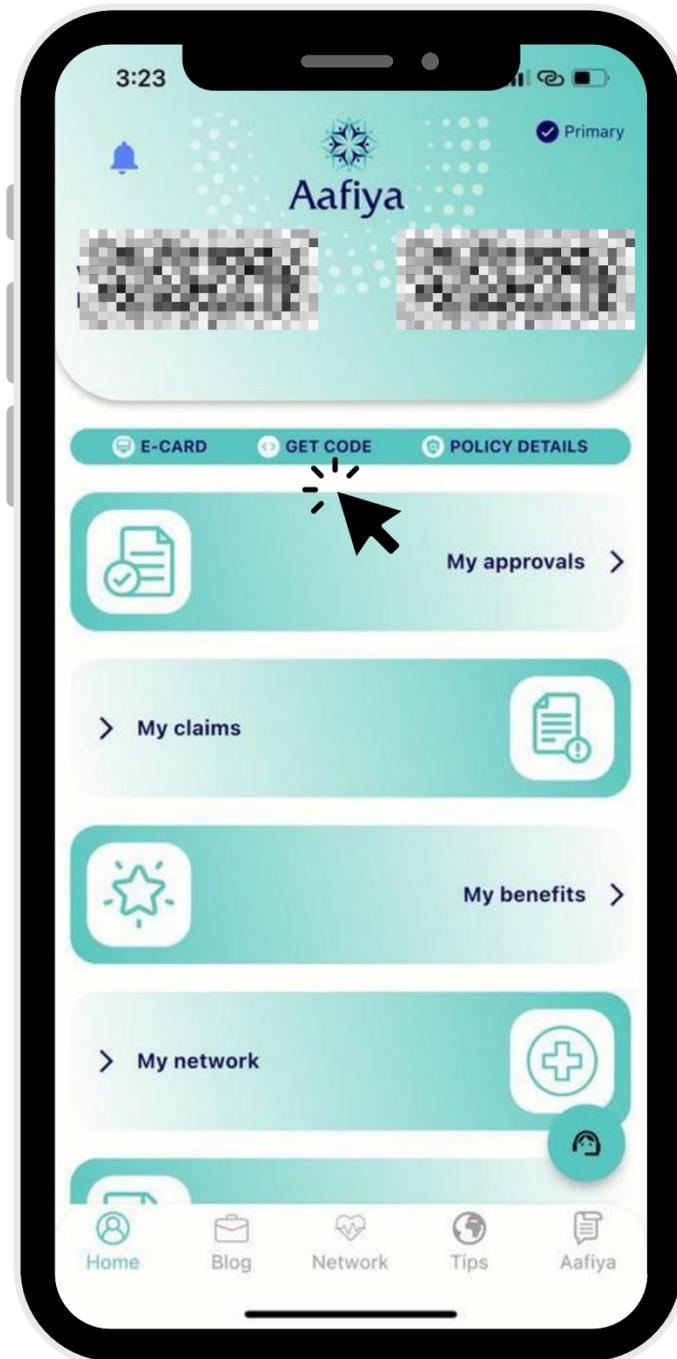
A comprehensive option where you can check and review your claimed services history.

Submit Your Claims



A hassle-free option which allows you to submit reimbursement claims.

Flash your CODE



In case you forget your member id to take it to the facility, you can flash this code to proceed further.

Contact Us



Aafiya

By clicking on Aafiya icon – you will be able to know all the latest development and updates about the company.

“My Aafiya App”

Scan the QR Code to download the app.



Connect with us

